



Coláiste Phobal Ros Cré

College of Further Education

Healthcare Supervisor QQI Level 6



COURSE OVERVIEW

This QQI Level 6 Major Award is the new fully validated Award in Health Services Supervisory Management Skills. It is suitable for candidates currently qualified or working as a healthcare assistant in a hospital, nursing home, daycare centre and in the clients own home wishing to progress to a supervisory position or management role.

Module Name	Description
Conflict Management	This module aims to equip the learner with the knowledge and skills to critically engage with the theory and practice of conflict management in community settings by understanding of the role of conflict in group and organisational life. It aims to help develop an awareness, understanding and evaluation of students own personal style of managing conflict as well as understanding and managing conflict in group or organisational contexts.
Supervisory Management	This programme module aims to provide students with the knowledge and skills to work independently in a supervisory management capacity. It includes facilitating the learners to appreciate the importance of developing and implementing quality systems, understanding the recruitment and employment process, insurance, departmental budgets and operational records, rosters and schedules. Identify and meet staff training needs and supports.
Person Centred Planning	This programme module aims to equip the learner with the knowledge, skill and competence relevant to the theory and practice of Person Centred Planning, to implement person centred planning approaches in a specific workplace context. This includes setting out the key elements including identifying resources and roles, effective planning and best practice in person centred approaches.
Communications	Students will be facilitated to acquire excellent communication skills to participate effectively and actively in professional and personal life. This includes verbal and non-verbal communications skills, as well as reporting, presenting, research and IT Skills.
Managing People	Equips the learner with extensive knowledge of employee legislation, methods of motivating staff, supervisory management, leadership theories and methods of building effective workplace relationships.
Word Processing	Production of complex documents and the application of advanced processing techniques to produce a mailable and publishable standard of work, accuracy and layout. Includes mail merge, graphics, tables, macros, bookmarks, tracking changes etc.
Work Experience	The learner will develop the relevant skills and confidence to participate in employment and carry out work-related tasks independently or in a supervisory capacity.
Care Provision and Practice (Level 5)	This component includes all aspects of caring from needs assessment, care planning and the provision and evaluation of care. The practical and clinical skills needed for care provision for all stages of the lifespan are practiced.

Modules may be subject to change

EMPLOYMENT OPPORTUNITIES

Healthcare supervisors in hospitals, residential care centres and in community care settings in HR, Planning and Administration.

ENTRY REQUIREMENTS

Leaving Certificate or equivalent, prior experience or a keen interest in the area.

The Garda vetting process must be completed when applying for this course.

CERTIFICATION

Health Services Supervisory Management (6M4978) QQI Level 6

AREAS OF STUDY

- Conflict Management
- Supervisory Management
- Person Centred Planning
- Communications
- Managing People
- Word Processing
- Work Experience
- Care Provision and Practice (Level 5)

FEES

If successful at interview:

- A booking fee of €50 (non-refundable) must be paid to secure a place on our further education courses.
- Resource contribution fee €50

Current medical card, VTOS, BTEA holders or candidates in receipt of the student grants scheme are exempt from the following fee:

- Department of Education and Skills Contribution fee €200

Medical Card holders and VTOS recipients are exempt from:

- Exam fees €80

FURTHER STUDY

Roscrea College of Further Education has Progression and Cooperation Agreements with Limerick Institute of Technology, Carlow Institute of Technology and Waterford Institute of Technology.

Waterford Institute of Technology
 WD124 BA (H) in Health Promotion
 WD188 BSc in Applied Health Care
 WD149 BA (H) in Early Childhood Studies
 WD150 BA (H) in Criminal Justice Studies
 WD187 BA (H) in Social Science

Carlow Institute of Technology
 CW717 BA Applied Social Studies - Professional Social Care

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Information in this leaflet is correct at the time of printing. This college accepts no responsibility for changes made after the publication of this prospectus.